

CDDO Annual Report Info – 2007 Calendar Year

ELIGIBILITY AND REFERRAL STATS FOR 2007:

Total NEW referrals per CDDO database (1/1/07 to 12/31/07) = 71

Persons determined eligible = 15

Persons determined ineligible (based on CDDO monthly reports) = 7

Eligibility cases closed = 37

2007 referrals remaining open as of 12/31/07 = 25 (includes full QAES caseload, ports to watch, etc.)
(QAES – Quality Assurance/Eligibility Specialist)

COUNCIL OF COMMUNITY MEMBERS

The CDDO Council of Community Members consists of a selected number of individuals, with a majority made up of representatives who are either persons with a developmental disability and/or family members or guardians of a person with a developmental disability. The council also includes representatives from the CDDO and affiliates of the CDDO. The group meets every three months.

Council members have the right to express opinions and make suggestions and recommendations to the governing board of the CDDO concerning any services issue, including the types of services being offered by the various providers within the service area and the manner in which those services are being provided

The Council holds additional responsibilities over dispute resolution and assessing the ability of the local service system to meet the needs of persons receiving or seeking services.

One major accomplishment in 2007 for the CDDO Council of Community Members was the complete review of all CDDO policies and procedures. Cindy Wichman, Director of CDDO Administration served as chairperson of the committee in 2007.

CDDO QUALITY ASSURANCE COMMITTEE

The CDDO Quality Assurance Committee meets biannually to ensure the quality of the services being provided to persons served by the CDDO or by an affiliate. Among the committee's duties is providing for on-site monitoring of services. The committee is made up of persons served, their families, guardians, interested citizens, and providers. The type and intensity of on-site review is determined by the local committee and includes at least a determination of all of the following: (1) services that are paid for are delivered; (2) services that are delivered are paid for in accordance with the terms of any agreement or contract in force, including any payment requirement that the person being served or a third party acting on behalf of the person being served has the responsibility to meet; (3) services are being provided in a manner meeting applicable requirements for state licensure; (4) the CDDO or affiliate is affording the person being served all of the person's legally protected rights; and, (5) the CDDO or affiliate is reporting any suspicions of abuse, neglect, or exploitation to the appropriate state agency and has corrected or is actively in the process of correcting the cause of any confirmed violation.

Noteworthy among the committee's 2007 accomplishments:

- The committee elected a new chair, Teresa Still, CDDO Quality Assurance/Eligibility Specialist.
- New on-site monitoring policies and procedures were developed for implementation in 2008.
- Participated in the collection of specified data for the Statewide Quality Assurance Committee.